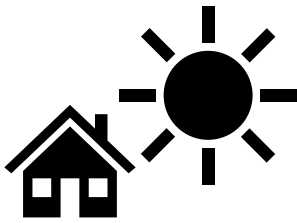# IRISVISION

LIVE

User Guide

V 3.5

Please read this guide before operating your IrisVision headset and keep it for future reference.

General Precautions:

- **Keep away from direct sunlight**

- **Keep dry**

- **Never walk when wearing IrisVision headset**

- **Never drive when wearing IrisVision headset**

- **Your IrisVision will speak – the ability to turn voice commands off is also possible**

WARNINGS:

- If you have a pacemaker do NOT wear the headset on a lanyard.

- Using the headset can result in short term side effects. These can include: nausea, motion sickness, disorientation, headaches, eye strains, blurred vision. We have seen these typically subside after initial adjustment period.

- If you experience any side effects, discontinue use and stay seated until symptoms stop. If symptoms persist, contact your doctor.

3

Inside This Guide

Welcome

Thank you for purchasing an IrisVision Low Vision system. This guide provides the essential information you need to set up and use your new IrisVision unit. For help with specifics and troubleshooting contact a specialist at IrisVision.

About

IrisVision is an <u>FDA registered Class-1 medical device</u> that combines state-of-the-art virtual reality technology from Samsung with custom software developed by the nation's leading low vision experts at Johns Hopkins University.

It is the most effective low vision solution available for individuals with Macular Degeneration, Diabetic Retinopathy, Glaucoma, Retinitis Pigmentosa and other ocular disorders.

What's Included

Your IrisVision Low Vision Aid system comes with the following items:

1. **IrisVision Display Unit**

2. **Headset**

3. **Wireless Charging Pad**

4. **Fast Charger & Cable**

5. **Magnetic Braided Power Cable and Charger**

6. **Carrying Case**

7. **Warranty Card**

8. **Lanyard**

9. **Earphones for video watching**

Note: External battery not included (optional)

What's Included

IrisVision Display Unit

What's Included

Headset with Adjustable Straps

What's Included

Wireless Charging Pad

Fast Charger & Cable

(Used with Wireless Charging Pad)

What's Included

Magnetic Braided Power Cable

What's Included

Carrying Case

Note: Bring your carrying case with you when using IrisVision outside. When not using your headset, please place it inside the case to minimize unintentional damage or environmental exposure.

What's Included

Earphones for watching videos

Headset Overview

Snapshot Button

Mode Button

Touchpad

Brightness Buttons

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Headset Overview - continued

Focus Wheel

Power Tab
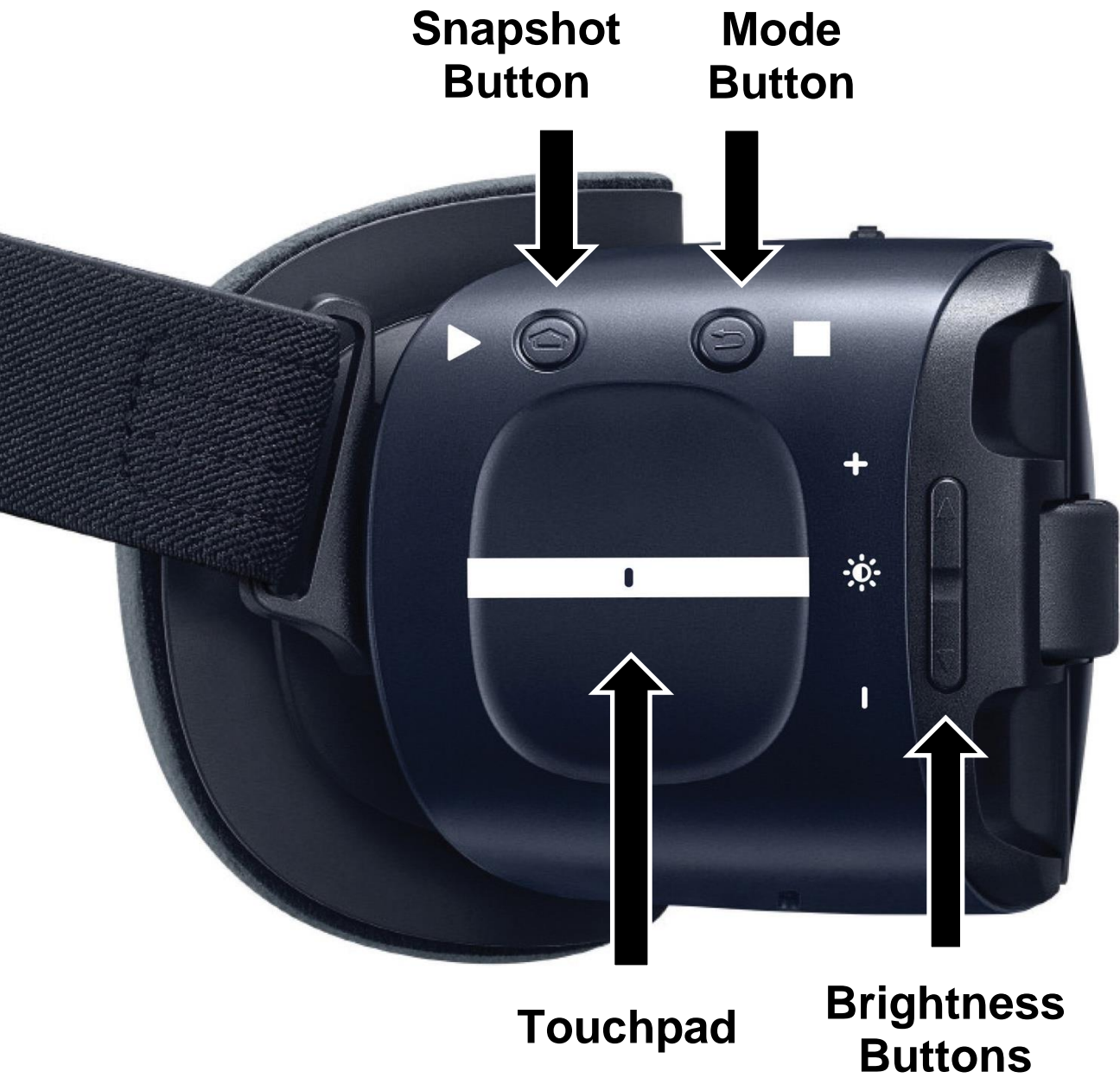
Magnetic Braided
Power Cable Port

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Headset Overview - continued

IrisVision Display Unit

Volume Button

Power Button

IRISVISION LIVE

SEE CLEARLY
LIVE FULLY!

irisvision.com
(855) 207-6665

IrisVision Manager   IrisVision   Apps

Fast Charging Port (for use with fast charging cable and fast charger)

Using IrisVision: Step 1 - Powering Up

Power up the Display Unit by pressing down the white tab for 5 seconds. A vibration will indicate the headset is powering on.

Using IrisVision: Step 2 - Wearing the Headset

The headset's buttons and touchpad will not work when the headset is not worn on your head. We recommend that you wear your prescription distance glasses while using the headset.

1. **Place the headset** over your eyes and pull the straps back over your head.

2. **Adjust the velcro straps** to achieve the best fit.

   Do not walk around while wearing the IrisVision headset.

Using IrisVision: Step 3 - Set Up Focus

Slowly spin the focus wheel on the top center of your headset to adjust the focus, similar to adjusting binoculars.

1. **After powering on your headset**, it should automatically show Focus mode. It contains an image with beach chairs and umbrellas. If you are not in Focus mode, press the mode button until you hear "Focus" and see the large bold letters.

2. **Reset the focus** by rotating the wheel as far left as possible.

3. **Slowly begin adjusting it** by rotating the wheel towards the right until the object is in focus. You can rotate the wheel in either direction as needed.

4. **Pick an object** at least 4 feet away to look at through your screen. Try looking at a picture on the wall or a family member's face.

**Focus
Wheel**

**Mode
Button**

**Brightness
Buttons**

Note: You can use the **brightness buttons** in every mode to increase or decrease the brightness of the screen

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Using IrisVision: Step 4 - Live View Modes

Your IrisVision headset is shipped with five modes activated: Focus, Scene Mode, Reading Mode Black / White, Reading Inverted and Television Mode.

After adjusting the focus wheel, press the mode button to enter the first mode called the Scene Mode. Press once more to enter Television mode. IrisVision also has the capability of enabling 9 additional modes:

1. **Focus** (page 19)
2. **Scene Mode** (page 34)
3. **Scene Mode with Bubble** (page 35)
4. **RP Mode** (page 46)
5. **Bioptic Mode** (page 38)
6. **Television Mode** (page 37)
7. **Reading Mode: Black / White** (page 40)
8. **Reading Mode: Inverted** (page 42)
9. **Reading Line Mode** (page 43)
10. **Reading Mode: Green** (page 44)
11. **Reading Mode: Yellow** (page 45)
12. **IrisReader** (page 41)
13. **Photo Gallery** (page 48)
14. **Video Player** (page 51)

Using IrisVision: Step 5 - Zoom In / Out

IrisVision allows you to magnify your live view.

1. **Locate the touchpad.** The touchpad is located on the right side of the headset under the mode and snapshot buttons.

2. **Place** your right index finger on the touchpad. We recommend putting your hand in a fist with your index finger pointed out to steady your hand on the touchpad.

3. **Zoom In:** Use your index finger to make a slow swiping motion on the touchpad straight towards your ear to increase magnification. **Important: you must take your finger off the touchpad between each swipe.**

4. **Zoom Out:** To decrease magnification, use your index finger to swipe slowly on the touchpad straight away from your ear.
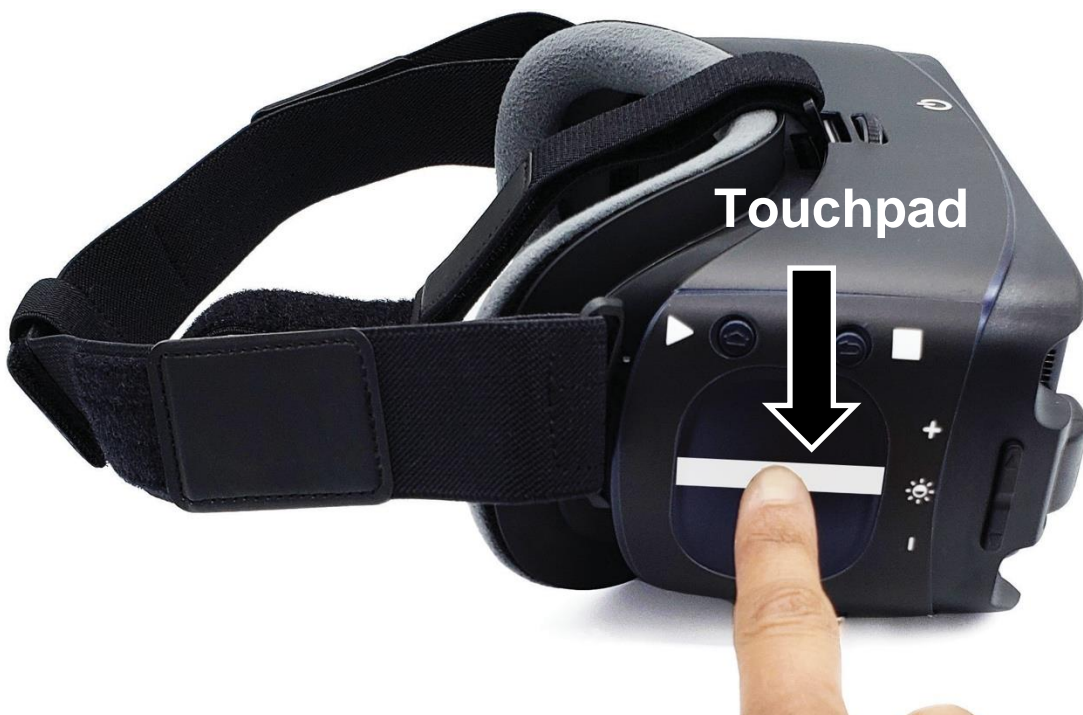
Touchpad

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Zoom In"**

- **Double Tap: Say "Zoom Out"**

- **Double Tap: Say "Set Zoom <u>X</u>"**

  X = value between 1-12.

- **Double Tap: Say "Max zoom" - zooms in to 12x magnification**

- **Double Tap: Say "Low zoom" - goes back to 1x magnification**

- ****NEW** Double Tap: Say "Zoom" – gives the current magnification level**

Snapshot

The Snapshot button allows you to save a photo of your view in any Live Mode. A list of the live modes can be found on page 22.

1. **Locate Snapshot:** the Snapshot button is located to the left of the Mode button.

2. **Press the Snapshot button**: you will see the image you are viewing freeze, and a yellow camera icon will appear in the top right corner of the screen.

3. **Magnify the Image:** zoom in or out by swiping on the touchpad.

4. **Pan:** move your head up, down, left, and right. So, you can get a better look at a specific part of the snapshot.

5. **Save**: Press the snapshot button again to prompt the save or discard screen. Swipe up to save and swipe down to discard. View your saved Snapshot by cycling to the Photo Gallery mode.

Note: Snapshots can be taken only in Live View Modes.

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Take Snapshot"**

- **Double Tap: Say "Exit Snapshot"**

Snapshot Button

Basic Voice Commands

Basic Voice Commands

Basic Speech Commands:

- **Say "Info"** - provides name of current mode, battery level, magnification, volume, brightness, and any extra parameters like size of bubble or Field of View

- **Say "Next"** - goes to the next mode

- **Say "Back"** - goes back one mode

- **Say "Help"** - provides a description of the current mode and how to use it. This option is available in every mode

Brightness:

- **Say "Set Brightness" + <number>** - sets brightness to a specific level (1 to 15). **Example:** Say "Set Brightness to 15"

- **Say "Increase brightness"** - increases brightness by 1 (max 15)

- **Say "Decrease brightness"** - decreases brightness by 1 (max 15)

- **Say "Max brightness"** - sets brightness to 15

- **Say "Low brightness"** - sets brightness to 1

- ****NEW** Say "brightness"** – gives the current brightness level

Basic Voice Commands - continued

Volume:

- **Say "Set volume" + <number>** - sets volume to a specific level (1 to 15) **Example**: Say "Set Volume to 10"

- **Say "Increase volume"** - increases volume by 1 (max 15)

- **Say "Decrease volume"** - decreases volume by 1 (max 15)

- **Say "Max volume"** - sets volume to 15

- **Say "Low volume"** - sets volume to 1

- ****NEW** Say "Volume"** – gives the current volume level

Voice Prompts:

- **Say "Enable voice prompts"** - enables voice for speaking mode upon entry, battery level, etc.

- **Say "Disable voice prompts"** - disables voice for speaking mode upon entry, battery level, etc.

NOTE: Should "Double Tap" be challenging, we do have another feature you can try. This feature is called "Long Press" in order to activate this – please contact our Customer Support team at 1-855-207-6665.

New Voice Commands

<u>Smart Voice Commands:</u>

- **You can now use natural voice commands to control the device.**

- **Double tap on the touchpad**

- **Wait for the beep or microphone visual indicator**

- **Say what you would like to do with IrisVision. Some examples are:**
  - ➢ I want to watch Television
  - ➢ Can you increase magnification
  - ➢ I want to set the volume to max

NOTE: Google Assistant is no longer supported. Saying "OK Google" will not work anymore.

<u>Contrast:</u>

- **Say "Set Contrast" + <number>** - sets contrast to a specific level (1 to 100%)

- **Say "Increase contrast"** - increases contrast by 5%

- **Say "Decrease contrast"** – decreases contrast by 5%

- **Say "Max contrast"** – sets contrast to 100%

- **Say "Low contrast"** – sets contrast to 1%

- **Say "Reset contrast"** – sets contrast to 50% (default)

- ## New Voice Commands - continued

Text to Speech Speed:

- **Say "Increase speed" – increases the speed read out**

- **Say "Decrease speed" – decreases the speed read out**

More Commands:

- **Say "Battery" – gives the current battery level**

- **Say "Mode Name" – gives the name of the current mode you are using**

- **Say "Magnification" – gives the magnification value of the mode you are in**

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Alexa Integration!

- **Now you can initiate a conversation with Alexa and get real time information like:**

  - ➢ **News**

  - ➢ **Weather**

  - ➢ **Sports Updates**

  - ➢ **Facts**

  - ➢ **Jokes**

  - ➢ **Stories**

- **Currently not supported:**

  - ➢ **Playing music or audiobooks**

  - ➢ **Ongoing conversations**

  - ➢ **Integration with smart devices**

  - ➢ **Purchasing, Alexa echo calls**

  - ➢ **Any conversation which requires opening another application. For example, "Show me directions to the nearest 'Wal-Mart' ".**

IrisVision
Live View Modes

Scene Mode

Scene Mode is your default live view mode.   Scene mode replicates the vivid color and contrast of the scenery in front of you. Experience a brighter image that focuses automatically and zoom in up to 12 times magnification.

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Scene"**

Scene Mode with Bubble

Scene Mode with Bubble allows you to increase magnification within a section of your screen. This prevents you from losing the context of your surroundings.

1. **Increase Bubble Size**: Swipe up from the bottom of the touchpad to increase the size of the bubble.

2. **Decrease Bubble Size**: Swipe down from the top of the touchpad to decrease the size of the bubble.

3. **Magnify Bubble:** Swipe towards your ear to increase magnification inside the bubble. Swipe away from your ear to decrease magnification inside the bubble. Any changes you make to magnification in this mode will occur only in the bubble.

   NOTE: To Re-Position the magnify bubble within configuration mode. Please contact Customer Support at support@irisvision.com or at 1-855-207-6665 for assistance.

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Scene Mode with Bubble - continued

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Scene with Bubble"**

Television Mode

Television mode is great for viewing video content on your television or computer screen. You must center the screen within your view to optimize the camera lighting within this mode.

TIPS:

- This mode is better suited to be used for an extended amount of time because it will not enter sleep mode after a period of disuse.

- Use your magnetic braided power cable to watch TV for longer periods of time. Note, this connection will not charge your headset. Refer to "Charging IrisVision" for details.

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Television"**

Bioptic Mode

Bioptic mode positions a rectangle at the top center of the screen that allows you to magnify a specific section of the screen without losing the greater context of the view in front of you.

1. **Turn your head** to place the viewfinder in the center of the screen to an area you wish to have magnified. This view will be enlarged in the rectangle in the upper portion of the screen.

2. **Adjust magnification** within the upper rectangle on your screen. Swipe horizontally towards your ear to increase magnification. Swipe away from your ear to decrease magnification.

3. ****NEW** Re-Position the magnification box** within configuration mode. Please contact Customer Support at support@irisvision.com or at 1-855-207-6665 for assistance.

Bioptic Mode - Continued

The center point of the magnified view in the rectangle should correspond with the center of the unmagnified view.

TIP:

- Practice viewing objects in the center viewfinder of the screen by keeping your head steady and zooming in on the touchpad.
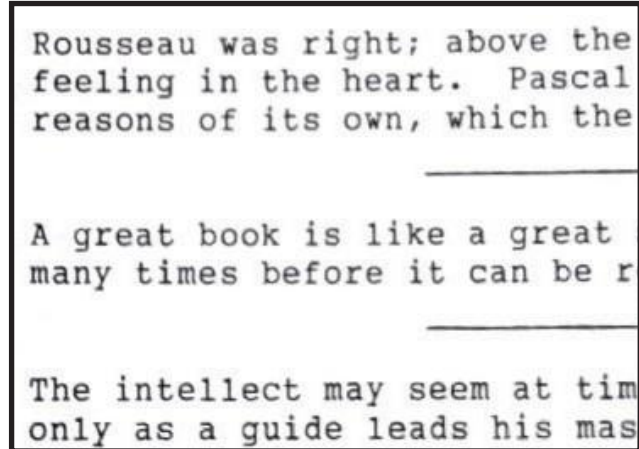
Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Bioptic"**

Reading Mode: Black / White

Rousseau was right; above the
feeling in the heart. Pascal
reasons of its own, which the

_____

A great book is like a great
many times before it can be r

_____

The intellect may seem at tim
only as a guide leads his mas

This mode presents reading material with black letters on a white background. This mode is best for reading text material like books or papers without color.

Note: For reading magazines or materials with color, it is best to return to Scene mode. This mode may be useful when background colors make it difficult to read (i.e., red on pink or beige on brown.)

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Reading"**

IrisReader

IrisReader uses optical character recognition (OCR) to read aloud text selected by the user.

1. **Cycle to IrisReader mode** and center the text you would like to have read on the screen. If possible, bring the reading material within about 8-10 inches from your headset making sure the text is not cut off on either side of the screen.

2. **Press the snapshot** button to activate IrisReader.

3. **Pause IrisReader** by pressing snapshot button once.

4. **Resume reading** by pressing snapshot button again.

5. **Swipe up** on the touchpad to increase reading speed.

6. **Swipe down** on the touchpad to decrease reading speed.

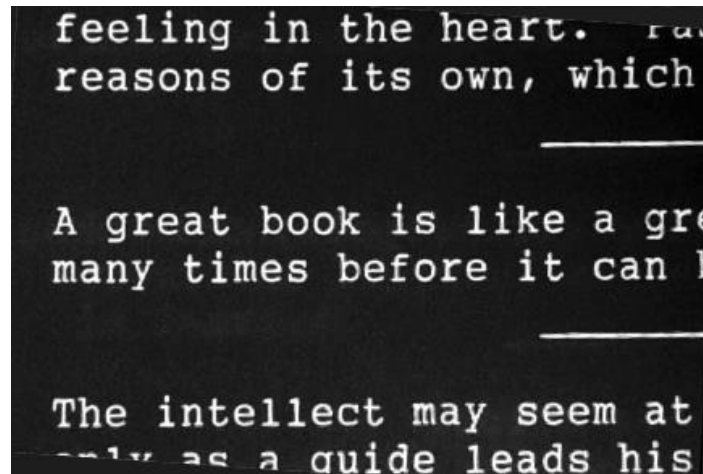7. **To exit IrisReader**, press the mode button.

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap
- **Double Tap: Say "IrisReader"**

Reading Mode: Inverted

This mode is a variation of Reading mode which provides white letters on a black background.

This enhances the contrast and provides reduced glare on the screen, which can be helpful for those overwhelmed by bright scenes.
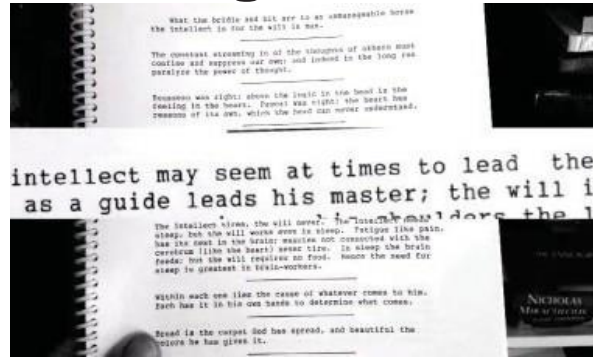
Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Reading Inverted"**

Reading Line Mode

The Reading Line mode presents text in black letters on a white background. It also provides a magnification bar in the center of the screen to magnify one or more lines of text while allowing a normal view above and below the bar. Increase the size of the reading line by slowly swiping up on the touchpad. Swipe down on the touchpad to decrease the size of the reading line.

1. It is best to make the reading line window large at first. Make the text large enough to read it by swiping towards your ear to zoom in.

2. Try adjusting the size of the window to isolate one line or two lines of text. This helps common reading mistakes such as reading the same line twice or skipping a line.
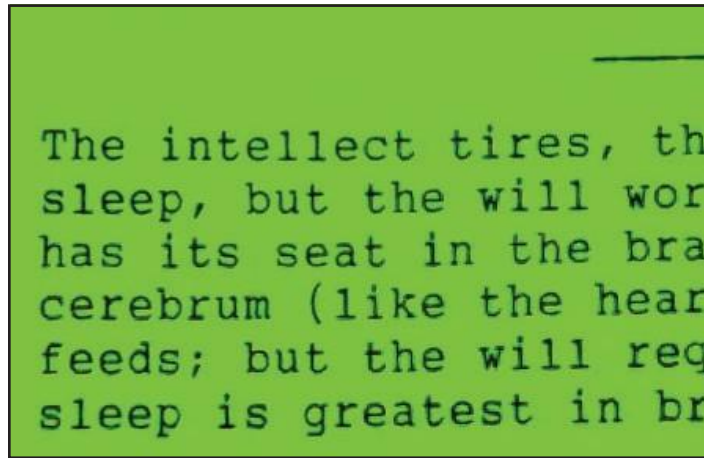
Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Reading Line"**

Reading Mode: Green


```
The intellect tires, th
sleep, but the will wor
has its seat in the bra
cerebrum (like the hear
feeds; but the will req
sleep is greatest in br
```

This mode is a variation of Reading mode which shows black text on a green background. This may also help reading by providing better screen contrast without the brightness of a white background.

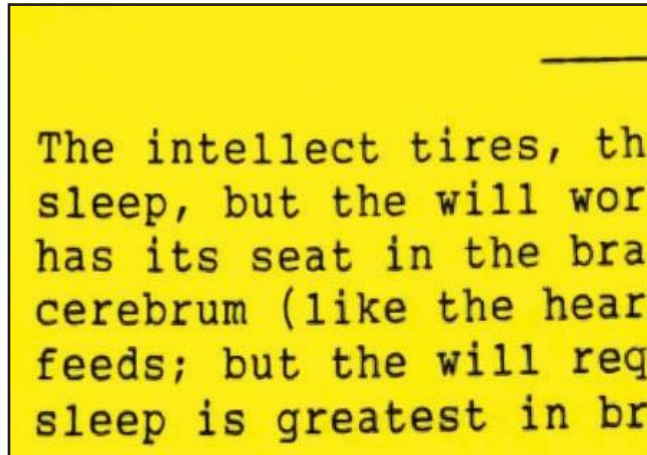**TIP:** Use the brightness switch to make the green background brighter or darker.

Wait for the beep or microphone to appear before saying the word/phrase.

 Double Tap

- **Double Tap: Say "Reading Green"**

Reading Mode: Yellow

The intellect tires, th
sleep, but the will wor
has its seat in the bra
cerebrum (like the hear
feeds; but the will req
sleep is greatest in br

This mode is a variation of Reading mode which shows black text on a yellow background. It increases screen contrast without the brightness of a white background and is helpful when reading for extended periods of time.

TIP: Use the brightness switch to make the yellow background brighter or darker.
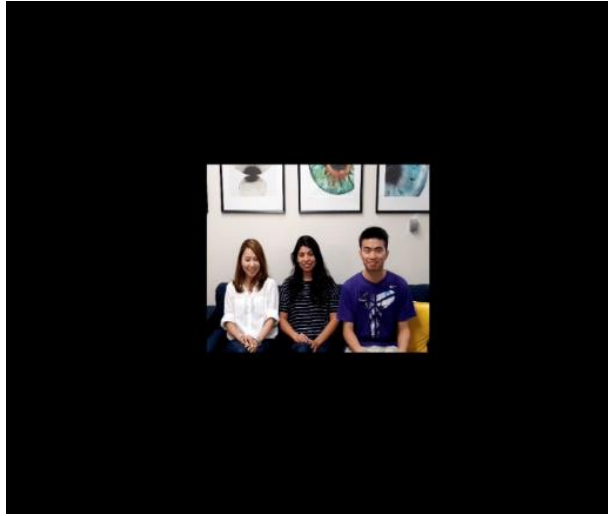
Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Reading Yellow"**

RP (Retinitis Pigmentosa) Mode

This mode allows you to change the Field of View (FOV) of the screen. This helps individuals with Retinitis Pigmentosa or Glaucoma to be able to see better by shrinking the entire image into a smaller viewing area.

1. **Increase the field of view** by swiping up on the touchpad.

2. **Decrease the field of view** by swiping down on the touchpad.

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "RP"**

IrisVision
Digital Media Modes

Photo Gallery

Photo Gallery mode allows you to view snapshots you have saved.

1. **Cycle** to Photo Gallery mode.

2. **Change the highlighted picture** by swiping left, right, up, or down.

3. **Select and open** the highlighted picture by tapping the touchpad once. It will appear in full screen view.

4. **Magnify** the selected picture by swiping right or up.

5. **Decrease magnification** within the selected photo by swiping left or down.

6. **Pan within the photo** by moving your head left, right, up, and down to capture the entire picture.

7. **Delete a photo** by first selecting it from the gallery. Once it is displayed full screen, press on the touchpad for 3 seconds to activate the delete prompt. Swipe up to delete the photo and swipe down to return to gallery.

8. **To exit Photo Gallery mode**, press the mode button once when in the gallery, or twice when a photo is displayed full screen.
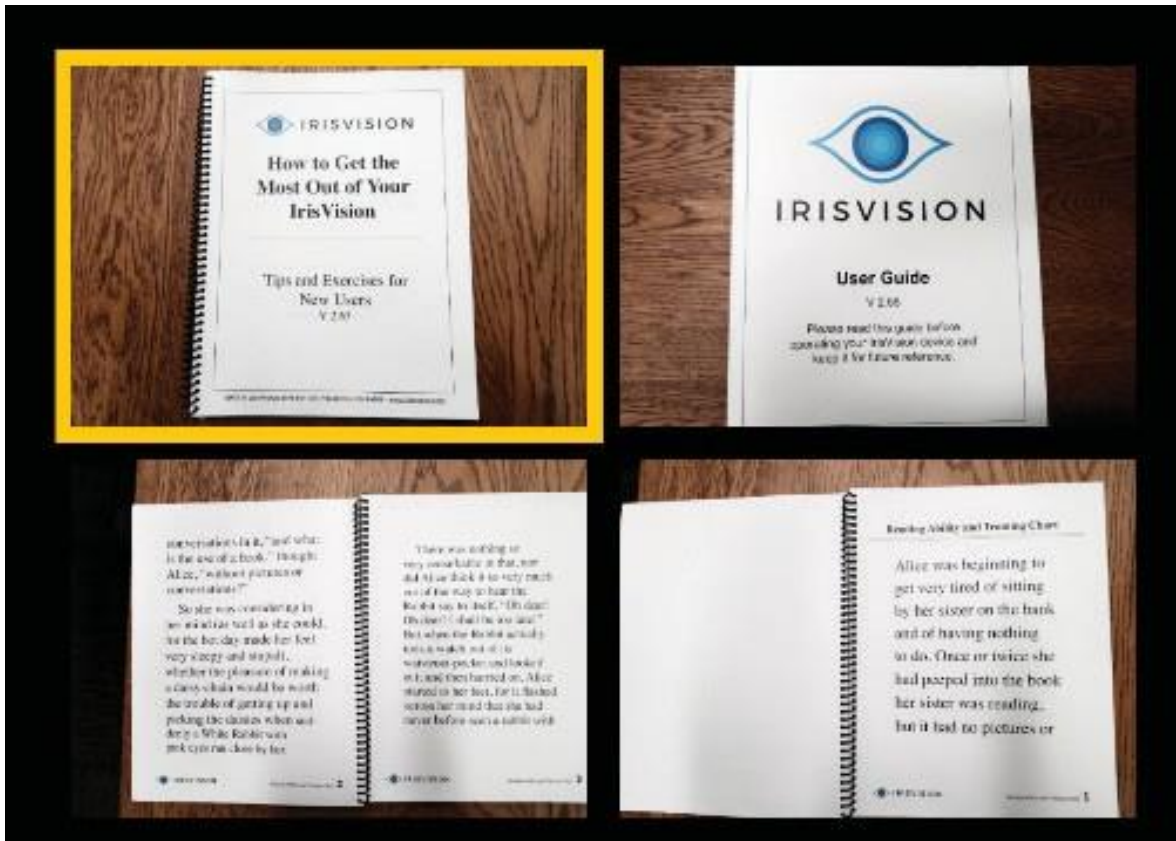
Photo Gallery - Continued

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Photo Gallery"**
- **Double Tap: Say "Open Photo"**
- **Double Tap: Say "Exit Photo"**
- **Double Tap: Say "Next Photo"**
- **Double Tap: Say "Previous Photo"**
- **Double Tap: Say "Delete Photo"**
- ****NEW** Double Tap: Say "Reset Photo"** resets the photo to the center if out of the field of view

Video Player

Video Player mode enables you to stream YouTube videos when on Wi-Fi. The video player features voice-enabled search, so you can easily find, play, pause and even magnify videos as you are watching.

1. **Search**: Double tap the touchpad to activate voice search. Say, "Search" and the title or description of a video. **Example**: Say "Search cats" to see videos of cats.

2. **Scroll** through the list of available videos by swiping up and down on the touchpad. The video in focus should be highlighted yellow.

3. **Select** the highlighted video by tapping once on the touchpad.

4. **Field of View (FOV)**: Swipe up on the touchpad to increase the Field of View of the video and swipe down to decrease it.

5. **Fast-Forward** in the video by swiping horizontally away from your ear.

6. **Rewind** a video by swiping horizontally towards your ear.

7. **Pause/Resume**: Tap the touchpad once to pause the video. To resume playing, tap the touchpad a second time.

Video Player – Continued

8. **Return to the video list** by pressing the mode button once. To cycle to the next mode, press the mode button a second time.

9. ****NEW** Bookmark Videos:** Now you can save YouTube videos to a bookmark playlist and watch them later. You can also remove the videos from the bookmark when you are done using them.

   How to Bookmark Videos
   - Switch to Video Player mode
   - Search for a new video you would like to watch
   - Scroll down to highlight the video you would like to watch and tap once on the touchpad to select it.
   - While the video is playing, or once the video has finished playing, press the snapshot button to activate a save prompt. Swipe up to save the video.
   - Exit the video by pressing the mode button.
   - Double tap and say, "show saved videos".
   - The video which you saved should show up in its own list.
   - Alternatively, on the scroll list screen, if you have the video highlighted you can use a voice command to activate the save prompt by using the command "save video".

Video Player - **Continued**

How to Remove Bookmark Videos

- **NOTE**: You must have already saved a video to be able to remove it.
- While watching a video that is in your bookmarked video list, press the snapshot button and a prompt will appear to remove the video. Swipe up to confirm.
- Alternatively, on the scroll list screen, if you have the video highlighted you can use a voice command to activate the remove prompt by using the command "remove video".

Video Player - Continued

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Video Player"**
- **Double Tap: Say "Next Video"**
- **Double Tap: Say "Previous Video"**
- **Double Tap: Say "Play Video"**
- **Double Tap: Say "Save Video"**
- **Double Tap: Say "Remove Video"**
- **Double Tap: Say "Show Saved Videos"**

Recommendations for Use

For additional tips and answers to Frequently Asked Questions, please visit: www.irisvision.com/FAQ

1. **Bubble Size:** We recommend keeping the bubble size between 20 and 30% while zooming in on different objects. Keeping the bubble size in this range will provide a better view of the surrounding environment. Once you have identified the object of interest, you can increase the magnification inside the bubble by swiping towards you on the touchpad. The bubble feature is only available in the Scene mode with Bubble.

   Please contact Customer Support at 1-855-207-6665 if you would like the bubble moved to a different part of your screen.

   Remember: do not walk around while wearing IrisVision.

2. **Reading:** Hold your reading material in front of you in a normal reading position and move your head, not your arms, to scan the text. Bring the reading material as close as possible to you (approximately 6 inches). For heavy books or reading materials, you may consider using a bookstand if sitting at a table or desk to keep the reading material steady. A reading light may also help.

Recommendations for Use - Continued

3. **Auto-Focus:** The IrisVision has a camera with automatic focus. The camera may take a second or two to adjust its focus on an object. If the camera fails to focus on an object, look away and then back at the object.

4. **Help Mode:** Double tap and say "Help" when in any mode to hear a description of that mode and how to use it.

5. **Sleep Mode:** Any time you take off the headset and set it down, the headset will go into sleep mode and the screen will turn black.

   This allows the Display Unit to conserve its battery power. Turn the screen back on by putting the headset on and pressing the mode button. **The headset will not enter sleep mode when in Television mode.** It is recommended to turn off the IrisVision unit when not in use. You can do so by pressing down the white tab on top of the headset for 5 seconds.

> Wait for the beep or microphone to appear before saying the word/phrase.
>
> **Double Tap**
> - **Double Tap: Say "Go to Sleep"**

Wireless Charging Instructions

Your IrisVision will take approximately 5 hours to fully charge and will automatically return to focus mode only when powered on.

1. Plug in the wireless charging pad to an electrical socket.
   Note: Please make sure your headset is turned on.

2. Center the IrisVision headset face down on the included wireless charging pad. You will hear a verbal prompt (when voice prompts are enabled) and see a solid **red** light illuminate on the charging pad when the headset is properly placed on the charging pad.

NOTE: Headset does not go to sleep in Television mode –   based on this - we do not recommend charging while in Television mode.

3. If you **DO NOT** hear this tone or see any illumination:

   • Make sure the straps are not sitting inside the headset as this will prevent the Display Unit from charging as the headset's sensors will think you are still wearing it.

   • Remove the Display Unit from the headset and place the back of the Display Unit (not the screen) directly onto the pad instead. Instructions on how to remove the display unit are found on page 61.

4. A few minutes after being set on the charger, the screen will turn black. When the Display Unit is fully charged, the **red** light on the charging pad changes to green and you will hear a verbal prompt (when voice prompts enabled).

The charging pad will emit a solid red light while charging.

The charging pad will emit a solid green light when your headset is fully charged.

Wireless Charging Instructions - continued

5. If the **red** light is not on or if it is flashing, the headset is not charging. Please remove your headset and reposition it until the light remains solid **red**.

Although the headset turns back on within a few minutes of placing it on the Wireless Charging Pad, we recommend that you let it fully charge before using it.

NOTE: If your headset powers down, and it is not responding to any button press, place the headset back on the Wireless Charging Pad.

- The IrisVision's battery lasts 3 hours. It can last 3+ hours without continuous use, and all day (8 to 10 hours) on standby. You can make the most of this time by powering the headset off during activities when you are not using it.

Powering the IrisVision using the Magnetic Braided Power Cable on Headset

This power port can be used for extensive and continuous use beyond what the built-in battery can provide. You may use the magnetic braided power cable included in your kit which will allow you to use an external cell phone battery (not included).

Using this method does NOT charge the built-in battery but provides an alternative power source to operate the headset.   However, the headset must have adequate battery life (+25% or greater battery life).

NOTE: This method of powering the headset can sometimes cause it to overheat. In the case that it does overheat, unplug the cable and let the headset cool down. In addition, we do not recommend placing it back on the Wireless Charging Pad until it has cooled down for at least 15 minutes.

Magnetic Braided Power Port

Setting Up Wi-Fi

IrisVision can be configured to connect to your Wi-Fi. A Wi-Fi connection allows our Customer Support team to assist you more efficiently, as well as allowing you to utilize our video player mode.

NOTE: IrisVision does not require Wi-Fi to function.

Step 1: Remove IrisVision Display Unit from Headset.

Release the IrisVision display unit from the headset by pushing the clip to the right of the display unit's camera away from the display unit. Carefully remove the display unit and set aside the headset.
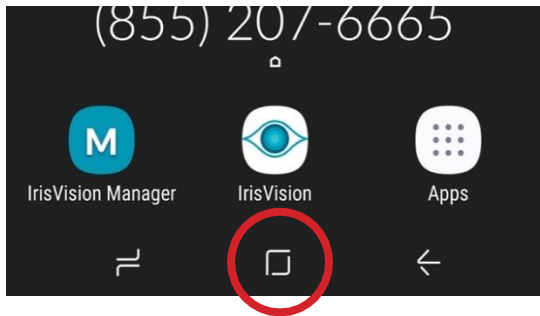

Clip

Step 2: Power on Display Unit

If the display unit is not already powered on, you will need to power it on by pressing the power button on the right side when you are looking at the screen as shown.
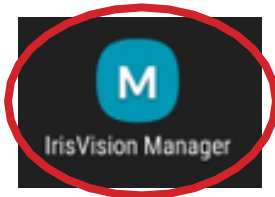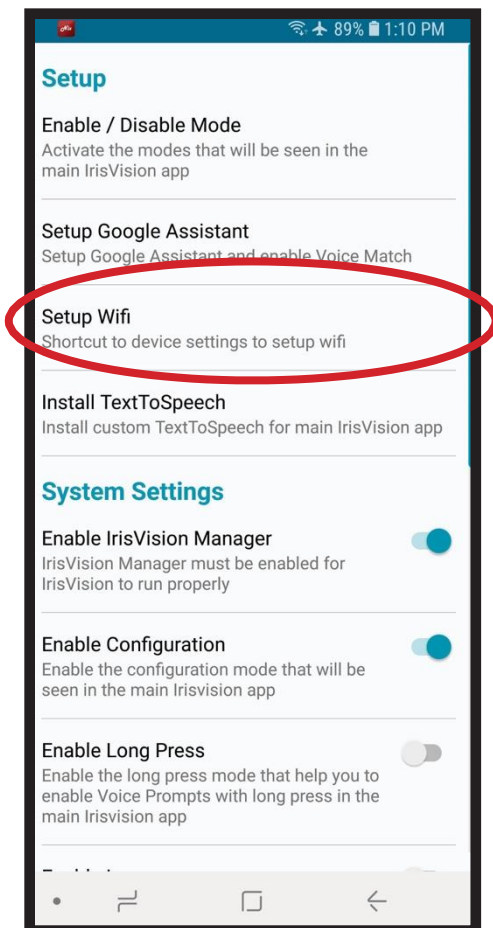

Power Button

Step 3: Configure Wi-Fi

1. **To access home screen**: Swipe up from the bottom of the screen and press the small white rectangular box that appears.
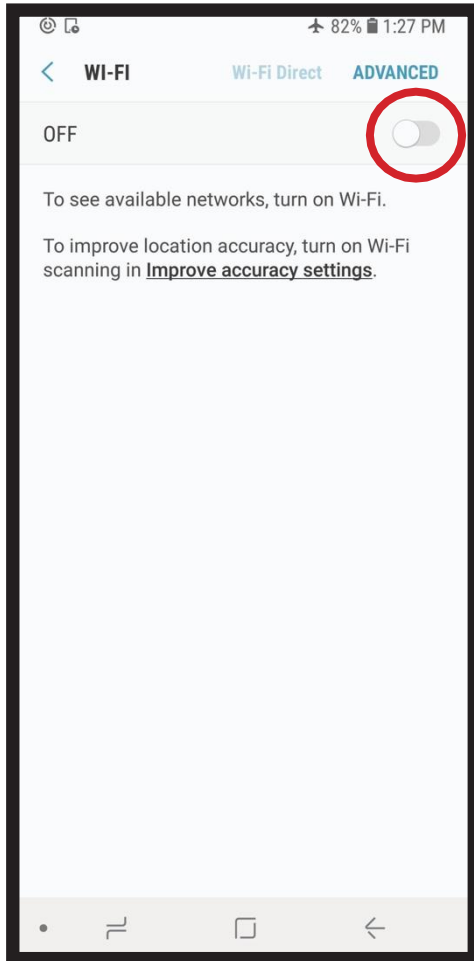

2. Tap **IrisVision Manager** Application

3. Then tap **"Setup Wifi"**.

Step 3: Configure Wi-Fi - continued

3. Turn on **Wi-Fi.**

5. Select your network, then enter your password.

Step 4: Connecting Display Unit with Headset

1. The headset has a connector and a clip with two positions: A & B. For the current model of IrisVision, it should remain in the A position.

2. Insert the headset's connector into the display unit's connector.

3. Gently push the display unit down into the mount until the clip snaps into place. You will hear a confirmation tone from the display unit if the headset and display unit are connected properly (only if your voice prompts are enabled). Once connected, the IrisVision headset is ready to use.

NOTE: IrisVision does not require Wi-Fi to function.

Step 4: Connecting Display Unit with Headset – Continued

1

Insert the end of display unit to match the **yellow dots** on the headset as shown below.

2

Securely lock the display unit into the headset by pushing down the display unit against the spring lock.


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Cleaning Tips for Your IrisVision Headset

- Make sure you wipe the outer parts of the headset with a dry soft cloth or wipe. The touch pad can collect the oil from your fingers as you operate the headset, so wiping down every now and then is recommended.

- Removing the phone from the headset and wiping down with a dry soft cloth or wipe is also handy. Dust particles and smudges can collect on the screen or camera lens.

- The lens bubbles on the inside and outside of the headset itself can also be wiped down since dust particles and smudges can collect on these as well.

- The foam lining of the headset that presses up against your face is removable, as well as the Velcro straps that go around your head. Run these under warm water, use a mild soap to scrub, then rinse and air dry them.

How to turn off Audio Prompts

1. Double tap the touchpad then say, "disable voice prompts."

2. To enable voice prompts, double tap then say, "enable voice prompts."

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These are common apps used when calling into IrisVision for support. Settings and SureMDM Nix are in IV Setup folder.
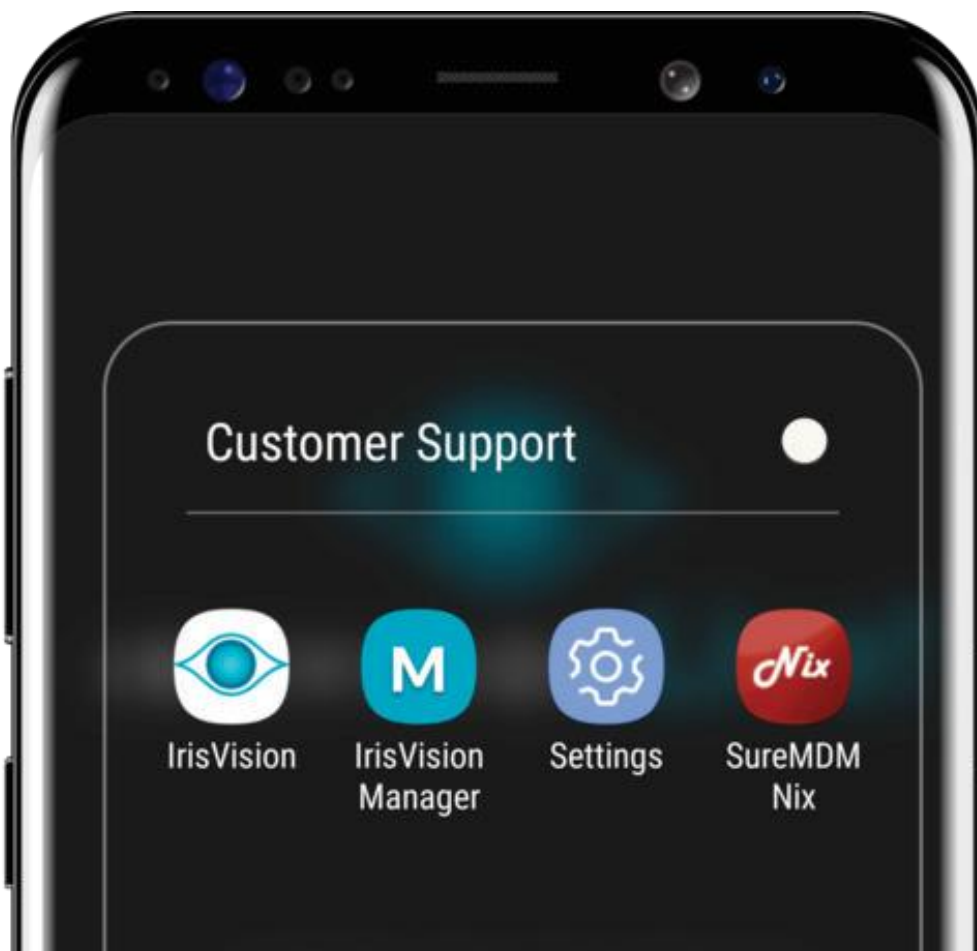
How to Turn off Your Headset

1. Hold the white power button down for **7 seconds**. You will hear 4 beeps to confirm that the headset is about to power off.

2. The screen will soon go black and the unit will power off. Once this happens your IrisVision will be off and can be put away.

3. To turn your IrisVision back on, you will need to hold the power button down for **5 seconds** until you feel the button vibrate. It will take about 45 seconds to reboot fully, then focus mode will appear to let you know it is ready for use.

Wait for the beep or microphone to appear before saying the word/phrase.

Double Tap

- **Double Tap: Say "Shut Down"**

IrisVision Customer Support

Speak with an IrisVision Advocate

IrisVision Advocates are standing by to assist you with any questions you may have about setting up or using your IrisVision system.

Contact Your Clinician

In cases where you have purchased the IrisVision from your clinician, he / she will be able to respond to questions more quickly and efficiently because they are already familiar with your needs.

Call Toll Free
855-207-6665

M-F 7am - 6pm PST

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Support Videos Available

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